

# Firmware Release Notes

**Product:** Multi-CH Encoder System Firmware

**Version:** A8D-R2N-V2.08.03-AC

**Date:** 2012.07.10

To upgrade firmware to multi-channel system encoder, please make sure you follow below sequence to upgrade firmware. Otherwise, you might fail to find channel after upgrade.

For Channels with Encoder firmware V3.xx.xx (ACD series), Please follow the sequence below:

1. Upgrade encoder channel firmware
2. Upgrade encoder system firmware

## Important Notice about Channel Firmware upgrade rule

If you are upgrading from 3.08.08 or earlier, do not upgrade directly to 3.14.18. Please complete upgrade to 3.09.14 first, then upgrade to these firmware v3.12.15, v3.13.16 and v3.14.18 sequentially.

| Channel Firmware Before Upgrading | Firmware upgrade rule                                                                                                                                                              | Upgrade by                                                                             |
|-----------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------|
| 3.08.08 or earlier                | Please upgrade to v3.09.14 first<br><i>Warning: Do not upgrade directly to 3.1x.xx, Device will show error message "Firmware Version Mismatch", and upgrade will not complete.</i> | IP Utility v4.1, Internet Explorer 6 or 7 ( <b>Internet Explorer 8 not supported</b> ) |
| 3.09.14                           | Please upgrade to v3.12.15                                                                                                                                                         |                                                                                        |
| 3.12.15                           | Please upgrade to v3.13.16                                                                                                                                                         | IP Utility v4.1, Internet Explorer 6,7 or 8                                            |
| 3.13.16                           | Please upgrade to v3.14.18                                                                                                                                                         |                                                                                        |

## Bug Fixed

1. Previous System firmware version v2.07 cannot work with software NVR2.

## Limitation

1. Active mode of FTP Server in Event function will not work on multi-channel video encoders.